



# Epson Data Video Projectors Troubleshooting Guide

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Issue	Cause	Remedy
1. The projector says 'No Signal' when my PC computer is hooked up to it	CRT/LCD mode (Dell Laptops)	On Dell laptops press <i>Function-F8</i> on the keyboard to toggle between screen & projector, screen only, and projector only mode – other PC laptops may have this function using a different combination of keys
2. The image projected is not the same image that appears on my screen ( <b>Macintosh</b> )	Arrange function – see remedy (older Macs)  Mirroring function – turn this on (new Macs)	You may have to arrange where you want the image to project (computer screen vs. projector) in Apple Menu – Control Panels – Monitors – Arrange tab – Drag the second screen icon on top of the first
3. How do I switch between projecting my computer image and my VCR or other A/V device image?	The 'Source' button	When the projector is on and ready (steady green light), hit the source button to toggle between computer and A/V modes
4. What is the remote control for?	The remote is for a variety of projector functions only (not to advance PowerPoint presentations)	Turn the remote control power on by moving the switch on the right side of the remote. Please consult the included manual for detailed information on the remote control functions. Don't forget to turn the remote off when it is not in use
5. What is the mouse port for?	It replaces the remote control for projector functions only (not to advance PowerPoint presentations)	Hook up a mouse using the supplied cables
6. What is the highest resolution the data video projector can handle?	Up to 1024x768	The projector will automatically detect the resolution
7. My computer presentation has sound – can it be heard through the projector?	Yes – but the speaker is only adequate for presentations to small audiences (< 15 people) ; A louder external speaker is available for checkout at MDS should you require it	Using the supplied audio cable, hook one end into the 'Audio In' port on the back of the projector and the other end in your audio out (sometimes denoted by a headphones symbol) port on your laptop or computer
8. Powering down the projector	The projector bulb needs to cool down after use – <b>please let the fan run until the power indicator light turns solid orange</b>	To power down the laptop simply hit the power button twice

For additional questions please call Media Distribution Services in Building 2 at (805) 756-7198 during normal business hours (Monday – Thursday: 8am to 9pm & Friday: 8am to 5pm)